

# Responding Well to People with “Challenging Behaviour” and its Messages

This workshop will encourage participants to understand more about the situations in which people with ‘challenging behaviour’ find themselves and to explore how they can best respond to support the person.

Presenter Ann Greer will cover ways to develop strategies with the person, so that, regardless of the level of their disability, they can better understand the motivations, effects and consequences of their behaviour.

This workshop will involve information sharing, practical tips and strategies and learning through stories. It will not provide a recipe to ‘fix’ the person.

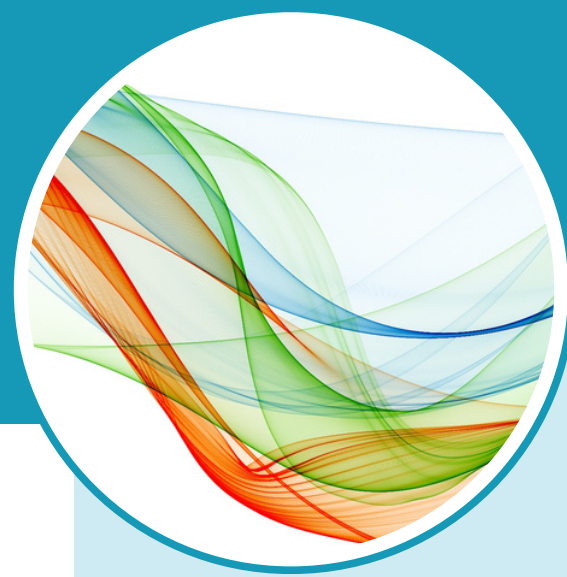
## Topics will include:

- Defining and describing ‘challenging behaviour’
- Communication and its role in behaviour
- Understanding our part in the behaviour of others
- Practical tips for ‘making a start’

\* The cost of this event is subsidised by a Department of Social Services grant. If cost is a barrier to attending, please contact CRU to discuss.



- Please contact CRU if you require assistance to register, attend or participate in this event.
- p. 07 3844 2211 or e. [cru@cru.org.au](mailto:cru@cru.org.au)



 Face to face workshop

## GLADSTONE

**Thursday 7th March 2024**

**9.30AM - 4.00PM**

Please arrive from 9am to sign-in

### Venue:

Gladstone City Central  
66a Oaka Lane  
Gladstone

### Cost:

**\$50 \***

for people with disability and family members

**\$150\***

Workers, friends and allies

### RSVP:

**Thursday 22 February, 2024**

Registrations essential

For more details & tickets visit  
[www.cru.org.au](http://www.cru.org.au) or scan the  
QR code



# Responding Well to people with "challenging behaviour" and its messages



Community Resource Unit  
p. 07 3844 2211 e. [cru@cru.org.au](mailto:cru@cru.org.au)  
[www.cru.org.au](http://www.cru.org.au)  
L2/43 Peel St or PO Box 3722,  
South Brisbane QLD 4101  
ABN: 16143460250 ACN: 617860009



## About the Presenter

**Ann Greer** has over twenty years' professional experience working with people whose behaviours are seen as challenging.

As well as drawing on the teachings of Donnellan, LaVigna and Willis, most of her learning and understandings have come from her greatest teachers, people with disabilities themselves.

Ann works with people with disability and their families across Australia to develop creative options and understand what's possible in making a good life.

Ann is the mother of three adults, two of whom live with disability.

## Who Should Attend

This workshop will be of interest to anyone supporting a person labelled as challenging – whether as a parent, family member, friend, or in a work role.

## About CRU

Community Resource Unit has a 35-year track record of working across Queensland to help people with disability take control of their lives and take their place in their community.

For self-managing and plan-managed NDIS participants, see the Learning Objectives on the event's page. You can decide if this is a reasonable and necessary support to help you (or your family member) achieve their goals.

This event is subsidised by the Commonwealth Department of Social Services through an Information, Linkages and Capacity Building (ILC) grant.

## Responding Well to people with "challenging behaviour" & its messages

**WHEN:** Thursday 7th March 2024

9.30am - 4pm (sign-in on the day from 9am for 9.30am start)

**WHERE:** Gladstone City Central, 66 Oaka Lane, Gladstone

**COST:** \$50 for people with disability & family members  
\$150 for workers, friends & allies

**RSVP:** Thursday 22 February, 2024

More information or register at [www.cru.org.au/events](http://www.cru.org.au/events) or scan the QR code.