

GETTING TO THE HEART OF WHAT MATTERS

A two day workshop for support workers

WORKSHOP OVERVIEW

COURSE OUTLINE

Paid staff can make a significant contribution to the life of a person with disability – enabling the person to live a rich life and pursue their unique goals and dreams. What lies at the heart of the role is, however, frequently invisible. When we fall into the habit of talking about ‘hours’, tasks, routines and schedules, it’s easy to be distracted from what really matters about supporting people well.

This two day workshop is highly interactive and offers many practical strategies to assist you in your role. Day 1 offers an opportunity for support workers to critically reflect on the purpose of their role and the values that drive support. Day 2 extends on foundational topics and delves into some of the complexities of support work.

WHO IS THIS WORKSHOP FOR?

This training is for support workers who are directly assisting a person with disability to live a good life in community. If you or your organisation wants to register more than four workers, please contact CRU to discuss this.

Tickets: \$300 pp for 2 day workshop

NB: If you have attended the one-day "Getting to the Heart of what Matters" workshop at CRU prior to October 2020, you could attend Day 2 only. If the current two-day format is a barrier to you attending, we can also consider requests to attend Day 1 only. Please contact CRU to discuss these ticket options.

DETAILS

DAY 1: 18 OCT 2022
DAY 2: 01 NOV 2022

SOUTH BRISBANE
CRU Training Room
2/43 Peel Street
South Brisbane QLD 4101

\$300pp for 2 day workshop

9am to 4:30pm each day
Lunch, refreshments and
course materials included

Registrations must be
completed by
11 October 2022.

For more details and tickets,
please visit the Events page
at
www.cru.org.au

Numbers are limited to
maintain COVID safety for
participants
& CRU staff.



Community
Resource
Unit Ltd.

Expanding Ideas; Creating Change



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DAY 1: AN INTRODUCTION TO EFFECTIVE SUPPORT WORK

Day 1 offers an introduction to effective support work that focuses on the following topics:

- The purpose of support work
- Getting to know the person
- Valued roles
- Promoting friendships & relationships
- Connecting people to community
- Barriers to good support

DAY 2: GETTING TO GREATER DEPTH IN SUPPORT WORK

Day 2 extends on foundational topics and delve into some of the complexities of support work, particularly in relation to:

- Effective working relationships with people with disability & families
- Extending relationship & community building
- Identifying places of welcome
- Developing skills & competencies
- Supporting people to make choices

ABOUT THE PRESENTERS

Our experienced disability consultants and presenters bring a wealth of experience in supporting people with disability and families in their efforts towards a good and ordinary life. The content of our workshops is brought to life through the sharing of examples and personal stories that illustrate how the ideas can be implemented.

ADDITIONAL INFORMATION

Enquiries: For more information, please call us or visit the "Fee for Service" page on the CRU website

Learning Objectives: Please refer to our website for Learning Objectives for this workshop. They should assist NDIS participants and their supporters to determine if they relate to the participant's goals.

Fees & Cancellation: If price is a barrier then please contact us to discuss your options further. To see our cancellation policy please visit our website.

**“[Support]
requires a
certain humility
on the part of
staff, letting go
of control, a
willingness to
follow rather
than lead.”**

SUSAN STANFIELD



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