

Cancellation Policy for the Events:

No refund will be given for a cancellation made **after 5pm on 10th October 2018**

Period	Fee
By 5pm Friday 10th October	Full refund
From Saturday 11th October	No refund provided*

**In exceptional circumstances you can apply in writing for a possible refund.*

Late cancellations can result in a considerable loss of income and cost to CRU as we have to commit to venue, catering and travel expenses prior to events.

CRU has created a policy that endeavours to balance the needs of participants with the needs of the organisation.

We acknowledge that there are a number of unexpected circumstances that can make it difficult for people to attend events and we are open to requests for a refund after the 10th October in exceptional situations.

Substitutions are welcome if you can no longer attend. See FAQs on the CRU website for the answer to *"If one person has to cancel, can another person attend in their place?"*

To qualify for a refund, cancellations must be notified by 5pm on the 10th October either by emailing cru@cru.org.au or phoning (07) 38442211.