

# Responding Well to People with 'Challenging Behaviours'

With *Ann Greer*

Thursday 16<sup>th</sup> November, 2017 Toowoomba



[www.cru.org.au](http://www.cru.org.au)

## About the Workshop:

Participants will be encouraged to think more about what drives behaviour and the situations in which people with 'challenging behaviours' find themselves. Ann will cover ways to develop strategies *with* the person, so that, regardless of the level of their disability, they can better understand the motivations, effects and consequences of their behaviour.

This workshop will involve information sharing, practical tips and strategies and learning through stories. It will not provide a recipe to 'fix' the person.

## Who should attend?

This workshop will be of interest to anyone supporting a person labelled as challenging – whether as a parent, family member, friend, or in a work role.

## About the presenter:



### Topics Include:

- Defining and describing challenging behaviour
- Communication and its role in behaviour
- Consideration of what drives behaviour
- Understanding our part in the behaviour of others
- Developing a personal style which is not punishing

**Ann Greer** has over fifteen years professional experience working with people whose behaviours are seen as challenging. As well as drawing on the teachings of Donnellan, LaVigna and Willis, most of her learning and understandings have come from her greatest teachers, people with disabilities themselves. Ann is the Manager of Community Connection Inc. in Townsville and mother of three adults, two of whom live with disability.

**Dates:** Thurs 16<sup>th</sup> Nov, 2017

**Time:** 9.30am – 4.00pm

Registration from  
9.00am

**Venue:** Toowoomba Motel  
2 Burnage St,  
East Toowoomba

**Cost:** \$150 Full Fee

\$ 65 People with a  
disability and family  
members

**RSVP:** 26<sup>th</sup> October, 2017

Register via CRU website:

[www.cru.org.au/events](http://www.cru.org.au/events)

To view CRU's cancellation policy please  
visit this link –

<http://cru.org.au/about/policies/#cancellation>

***“People communicate  
their everyday needs  
in many ways.***

***Do you ever have the feeling  
that a person labelled with  
challenging behaviours  
uses certain actions or  
behaviours to send  
you a message?  
What is that message?”***

Thomas J. Willis &  
Gary W. LaVigna



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### Need some assistance with fees?

CRU has some capacity to reduce registration fees and assist with other costs, particularly for people with disability and family members not sponsored by an organisation. Contact CRU for more information.